




SSL-Sustainable Services Ltd.  
957 Langford Parkway  
Victoria, BC V9B 9A9

250-391-7260  
www.SSL-BC.com  
accounts@SSL-BC.com

## Water Bill Guide



SSL-Sustainable Services Ltd.  
957 Langford Parkway  
Victoria, BC V9B 0A5

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<b>Billing Date:</b> June 30, 2016	<b>Account Number:</b> R00100999
<b>Pay by:</b> July 30, 2016	<b>Please Pay:</b> \$105.21

**Service Address:** 2999 Langford Pkwy  
Victoria, BC V9B 9A9

**Invoice #:** 2016-9999

**Payment Information**

Balance from your previous bill:	\$175.00				
Thank you for your payment:	<table> <tr> <td>May 16, 2016</td> <td style="text-align: right;">\$100.00 CR</td> </tr> <tr> <td>June 26, 2016</td> <td style="text-align: right;">\$75.00 CR</td> </tr> </table>	May 16, 2016	\$100.00 CR	June 26, 2016	\$75.00 CR
May 16, 2016	\$100.00 CR				
June 26, 2016	\$75.00 CR				
<b>Balance Carried Forward:</b>	<b>\$0.00</b>				

**Water Meter Reading**

Water Meter # : 60429999  
Current Reading: 675 m<sup>3</sup> June 30, 2016  
Prev. Reading: 620 m<sup>3</sup> May 1, 2016  
Total Usage 55 m<sup>3</sup> 61 days

**Daily Average Comparison:**

May & June, 2016	0.9 m <sup>3</sup> /day
May & June, 2015	1.2 m <sup>3</sup> /day

**Next Water Meter Reading:**  
August 31, 2016

**Water Charges**

Billing Period: May 1 - June 30, 2016 (61 days)  
Water Usage: 55 m<sup>3</sup> @ \$1.9129 \$105.21

**Total Water Charges: \$105.21**


  

<b>Total This Billing Period:</b>	\$105.21
<b>Prior Balance Carried Forward:</b>	\$0.00
<b>TOTAL Amount Owning:</b>	<b>\$105.21</b>

Thank you for keeping your account up to date.  
Any unpaid balance may be subject to late payment charges.  
See reverse side for additional information.

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**Service Address:** 2999 Langford Pkwy  
Victoria, BC V9B 9A9

**Amount Owning:** \$105.21

**Account Number:** R00100999  
**Invoice #:** 2016-9999

**Pay by:** July 30, 2016

Amount Paid: \$

John Smith  
2999 Langford Pkwy  
Victoria, BC V9B 9A9

GST (80917 8213 RT0001)

### 1. Account Overview

**Billing Date** is the date the bill was prepared.

**Account Number** is your SSL account number.

**Pay By** is the payment due date. Pay your bill by this date to avoid a late charge of 2.5%.

**Please Pay** is the total amount owing, which includes the current bill amount plus any outstanding balances from previous bills.

### 2. Payment Information

Includes the amount due from your previous bill, any payment(s) received within the previous month, and your balance carried forward onto the current bill.

### 3. Water Meter Reading

Includes information pertaining to your water meter, such as: current meter reading, previous billing period's meter reading, total usage this period, daily average comparison for the current and previous year's billing period and the next scheduled meter reading.

### 4. Water Charges

Includes all charges associated with the water service.

### 5. Total Amount Owning

Includes the current bill amount, any late charges, any outstanding balances from previous bills and your total balance now due.

### 6. Billing Options

The letter on your bill denotes how you receive your bill from SSL. This can be by email (E), letter mail (L) or both (B).

### 7. Detachable Portion

Detach this section of your bill and return it with payment to our office at 957 Langford Pkwy, Victoria, BC V9B 0A5. Alternative payment options are listed on the back of your bill.

Knowing how to read your bill is a good way to monitor your water usage.

If at any time you have questions or concerns about your SSL bill or account, please contact our office at (250) 391-7260 or email us at accounts@SSL-BC.com. Our office hours are Monday to Friday, 8:30 am – 5:00 pm.