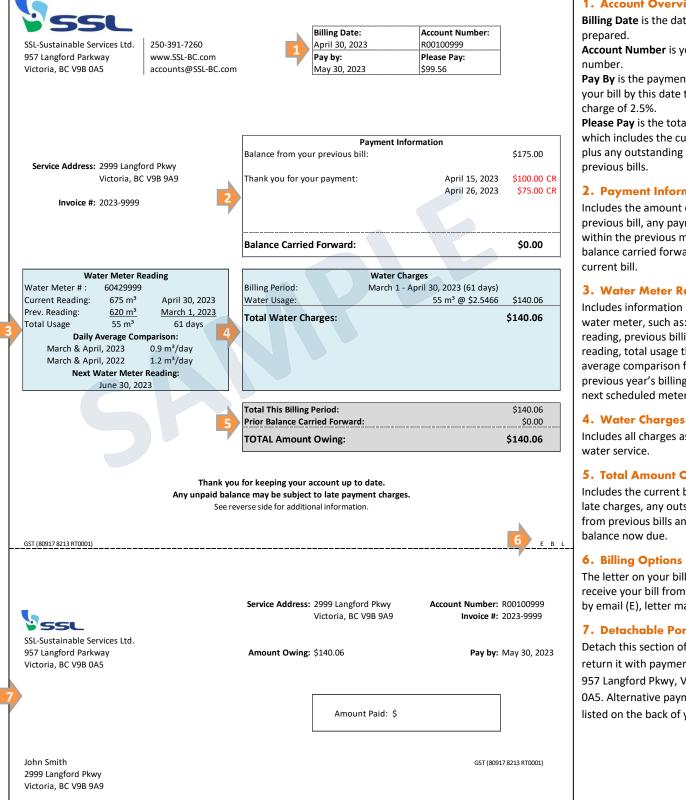


SSL-Sustainable Services Ltd. 957 Langford Parkway Victoria, BC V9B 9A9

250-391-7260 www.SSL-BC.com accounts@SSL-BC.com

Water Bill Guide



1. Account Overview

Billing Date is the date the bill was

Account Number is your SSL account

Pay By is the payment due date. Pay your bill by this date to avoid a late

Please Pay is the total amount owing, which includes the current bill amount plus any outstanding balances from

2. Payment Information

Includes the amount due from your previous bill, any payment(s) received within the previous month, and your balance carried forward onto the

3. Water Meter Reading

Includes information pertaining to your water meter, such as: current meter reading, previous billing period's meter reading, total usage this period, daily average comparison for the current and previous year's billing period and the next scheduled meter reading.

Includes all charges associated with the

5. Total Amount Owing

Includes the current bill amount, any late charges, any outstanding balances from previous bills and your total

The letter on your bill denotes how you receive your bill from SSL. This can be by email (E), letter mail (L) or both (B).

7. Detachable Portion

Detach this section of your bill and return it with payment to our office at 957 Langford Pkwy, Victoria, BC V9B 0A5. Alternative payment options are listed on the back of your bill.

Knowing how to read your bill is a good way to monitor your water usage.

If at any time you have questions or concerns about your SSL bill or account, please contact our office at (250) 391-7260 or email us at accounts@SSL-BC.com. Our office hours are Monday to Friday, 8:30 am - 5:00 pm.