




SSL-Sustainable Services Ltd.
957 Langford Parkway
Victoria, BC V9B 9A9

250-391-7260
www.SSL-BC.com
accounts@SSL-BC.com

Energy & Water Bill Guide



SSL-Sustainable Services Ltd.
957 Langford Parkway
Victoria, BC V9B 0A5

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| | |
|--|-------------------------------------|
| Billing Date: April 30, 2024 | Account Number: R00100999 |
| Pay by: May 30, 2024 | Please Pay: \$269.99 |

Service Address: 2999 Langford Pkwy
Victoria, BC V9B 9A9

Invoice #: 2024-9999

| Payment Information | | |
|----------------------------------|----------------|---------------|
| Balance from your previous bill: | | \$175.00 |
| Thank you for your payment: | April 15, 2024 | \$100.00 CR |
| | April 24, 2024 | \$75.00 CR |
| Balance Carried Forward: | | \$0.00 |

| Energy Meter Reading | |
|-----------------------------------|--------------------------|
| Energy Meter # : | 70569999 |
| Current Reading: | 10515 kWh April 30, 2024 |
| Previous Reading: | 10062 kWh April 1, 2024 |
| Total Usage: | 453 kWh 30 days |
| Daily Average Comparison: | |
| April, 2024 | 15 kWh/day |
| April, 2023 | 12 kWh/day |
| Next Energy Meter Reading: | |
| May 31, 2024 | |

| Energy Charges | | |
|---------------------------------|------------------------------------|-----------------|
| Billing Period: | April 1 - April 30, 2024 (30 days) | |
| Heating/Cooling Energy Step 1: | 453 kWh @ \$0.0955 | \$43.26 |
| Heating/Cooling Energy Step 2: | 0 kWh @ \$0.11390 | \$0.00 |
| Heat Pump Rental: | 30 days @ \$2.1531 | \$64.59 |
| Service Charge (25 mm): | 30 days @ \$0.2745 | \$8.24 |
| Subtotal: | | \$116.09 |
| GST (5% on all Energy Charges): | | \$5.80 |
| Total Energy Charges: | | \$121.89 |

| Water Meter Reading | |
|----------------------------------|-----------------------------------|
| Water Meter # : | 60429999 |
| Current Reading: | 675 m ³ April 30, 2024 |
| Prev. Reading: | 620 m ³ March 1, 2024 |
| Total Usage | 55 m ³ 61 days |
| Daily Average Comparison: | |
| March & April, 2024 | 0.90 m ³ |
| March & April, 2023 | 1.2 m ³ |
| Next Water Meter Reading: | |
| June 30, 2024 | |

| Water Charges | | |
|-----------------------------|------------------------------------|-----------------|
| Billing Period: | March 1 - April 30, 2024 (61 days) | |
| Water Usage: | 55 m ³ @ \$2.6927 | \$148.10 |
| Total Water Charges: | | \$148.10 |


| | |
|---------------------------------------|-----------------|
| Total This Billing Period: | \$269.99 |
| Prior Balance Carried Forward: | \$0.00 |
| TOTAL Amount Owing: | \$269.99 |

Thank you for keeping your account up to date.
Any unpaid balance may be subject to late payment charges.
See reverse side for additional information.

GST (80917 8213 RT0001)

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SSL-Sustainable Services Ltd.
957 Langford Parkway
Victoria, BC V9B 0A5

Service Address: 2999 Langford Pkwy
Victoria, BC V9B 9A9

Amount Owing: \$269.99

Account Number: R00100999
Invoice #: 2024-9999

Pay By: May 30, 2024

Amount Paid: \$

John Smith
2999 Langford Pkwy
Victoria, BC V9B 9A9

GST (80917 8213 RT0001)

1. Account Overview

Billing Date is the date the bill was prepared. **Account Number** is your SSL account number. **Pay By** is the payment due date. Pay your bill by this date to avoid a late charge of 2.5%. **Please Pay** is the total amount owing, which includes the current bill amount plus any outstanding balances from previous bills.

2. Payment Information

Includes the amount due from your previous bill, any payment(s) received within the previous month, and your balance carried forward onto the current bill.

3. Energy Meter Reading

Includes information pertaining to your energy meter, such as: current meter reading, previous billing period's meter reading, total usage this period, daily average comparison for the current and previous year's billing period and the next scheduled meter reading.

4. Energy Charges

Includes all charges associated with the energy service, including GST.

5. Water Meter Reading

Includes information pertaining to your water meter, such as: current meter reading, previous billing period's meter reading, total usage this period, daily average comparison for the current and previous year's billing period and the next scheduled meter reading.

6. Water Charges

Includes all charges associated with the water service.

7. Total Amount Owing

Includes the current bill amount, any late charges, any outstanding balance from previous bills and your total balance now due.

8. Billing Options

The letter on your bill denotes how you receive your bill from SSL. This can be by email (E), letter mail (L) or both (B).

9. Detachable Portion

Detach this section of your bill and return it with payment to our office at 957 Langford Pkwy, Victoria, BC V9B 0A5. Alternative payment options are listed on the back of your bill.

Knowing how to read your bill is a good way to monitor your energy and water usage.

If at any time you have questions or concerns about your SSL bill or account, please contact our office at (250) 391-7260 or email us at accounts@SSL-BC.com. Our office hours are Monday to Friday, 8:30 am – 5:00 pm.