

SSL-Sustainable Services Ltd. 957 Langford Parkway Victoria, BC V9B 0A5

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Charge	Unit	Rate
Water Rate (retail)	per m³	\$2.8395
Energy Rate - Step 1 (standard residential)*	per kWh	\$0.1031
Energy Rate - Step 2 (standard residential)*	per kWh	\$0.1390
Energy Rate - Step 1 (multi-family residential)*	per kWh	\$0.1031
Energy Rate - Step 2 (multi-family residential)*	per kWh	\$0.1349
Heat Pump Lease (residential, single family home)*	per month**	\$68.44
Energy Service Connection Charge (1"/25 mm)*	per month**	\$8.38
Energy Service Connection Charge (1.25"/32 mm)*	per month**	\$12.41
Energy Service Connection Charge (1.5"/37 mm)*	per month**	\$16.44
Energy Service Connection Charge (2"/50 mm)*	per month**	\$26.27
Energy Service Connection Charge (3"/75 mm)*	per month**	\$54.07
Water Service Connection Charge (.75"/19 mm)	per month**	\$4.70
Water Service Connection Charge (1"/25 mm)	per month**	\$8.71
Water Service Connection Charge (1.5"/37 mm)	per month**	\$16.77
Water Service Connection Charge (2"/50 mm)	per month**	\$26.80
Water Service Connection Charge (4"/100 mm)	per month**	\$83.44
Water Service Connection Charge (6"/150 mm)	per month**	\$166.40
Water Service Connection Charge (8"/200 mm)	per month**	\$266.51
Billing or Account History per Property		\$18.75
Transfer of Service (New Account Admin Fee)		\$24.54
Account in Arrears - Transfer to Taxes		\$49.09
Replacement Thermostat		\$295.00

<sup>\*</sup>Subject to applicable taxes

Last Updated: June 1, 2025

 $<sup>\</sup>ensuremath{^{**}}$  All fixed charges are prorated to the number of days in each billing period